



Welcome to the new online school uniform service for Queen Mary's provided by Schoolblazer

Schoolblazer.com was founded by parents for parents to take the chore out of shopping for school uniform. Our secure online ordering service allows you to shop for all uniform and sportswear at your convenience, and we even offer to sew all of the nametags into the garments for free – so throw out the sewing box and enjoy the summer!

We are committed to making your preparations for the new term as easy and pain-free as possible. If you have any questions or require help please do not hesitate to contact our helpline on 0845 2256990 or email Schoolblazer at customerservices@schoolblazer.com

Benefits to You

- 24 hour/365 days availability of all school uniform and sportswear
- Our system offers a step by step process to help you get the right size.
- Free, simple, returns.
- Free nametag application using sewn on woven nametags
- Delivery to your home or place of work within 8 working days of order
- Secure credit card facilities
- Complete fresher's pack for new pupils available for simplicity
- Simple, easy to navigate website
- Telephone helpline available Mon-Fri 9am-8pm, Sat 10am-4pm

Frequently Asked Questions

Q. What about sizing ?

A. *You input your child's sizes and our system will indicate the suggested size on the shopping pages. **However, this is a suggestion only, based on the sizes you have inputted.** If you require room for growth, or your child is not a standard, size you can use the drop down menu to select an alternative.*

Q. And if it doesn't fit ?

A. *Send it back to us, using our prepaid returns service via the Royal Mail. Please note we do tag replacement items. This speeds up our despatch time dramatically.*

Q. You charge for the cost of tags and send out the balance of tags with every order – why?

A. *We charge you for the cost of the nametags, but apply them for free. We send the balance out with each order because they are your property, and some parents want them for non Schoolblazer items. It would be impractical for us to keep a library of spare nametags from every order, but our minimum nametag order is 12 at just £2.75*

Q. I need an item that is showing on the website as out of stock – what shall I do ?

A. *As an online retailer we typically hold much higher levels of stock than the high street, but in the event, place your order and we will obtain it for you as soon as possible.*